COVID-19 Open Visitation Instructions

HealthSource Saginaw is utilizing guidance from the Michigan Department of Health and Human Services (MDHHS) and the Centers for Medicare and Medicaid Services (CMS) for visitation. These guidelines allow for INDOOR visitation if:

- There have been no patient, resident, or staff positive COVID-19 cases in our Long-Term Care Center.
- 70% or more of the residents are fully vaccinated, or the county positivity rate is below 10%

If these conditions are not met, visits must be conducted outside of the building.

Visitation is not allowed for residents in quarantine or have a confirmed case of COVID-19 unless for compassionate care or end of life.

Please follow the instructions below for visitation:

- Visitors must be willing and able to adhere to HealthSource Saginaw’s COVID-19 visitation guidelines. Visitors who cannot comply with the core principles of COVID-19 infection prevention, including children, will not be permitted to visit and will be asked to leave.
- Visitors must schedule an appointment by using the scheduling link on the home page of the website.
- Please check with the resident or staff to coordinate your visit around therapy and/or appointment schedules, to avoid conflict during your visit.
- For the safety of our patients, residents, staff, and community, COVID-19 antigen testing is available at no cost prior to your visit, 8:45 am to 4:00 pm Monday through Friday and 10:00 am to 2:00 pm Saturday and Sunday. Visitors not fully vaccinated are strongly encouraged to test prior to visitation and can request a test when scheduling the visit.
- Upon arrival at HealthSource:
  - Visitors not requesting a COVID-19 test may proceed directly to the reception desk at the South entrance to complete a COVID-19 symptom screening using a kiosk.
  - Visitors requesting a COVID-19 test should arrive 15 minutes before their scheduled visit and should drive under the brick canopy on the East side of the building for testing. (See attached map) Visitor should call the number posted at the testing site, 989-964-5640, to alert a staff member they have arrived.
    - A HealthSource staff member will administer a COVID-19 test and direct you to park to wait for test results. Please remain in your vehicle. Test results are typically available in 15 minutes.
    - Once negative results are available, the staff member will direct you to proceed directly to the reception desk at the North or South entrance to complete a COVID-19 symptom screening using a kiosk.
A positive COVID-19 test result or a positive symptom screen will result in denied visitation.

- Once entrance screening is complete, a visitation sticker is provided and must be worn while at HealthSource. Visitors should go directly to the patient/resident room. If you are unsure where to go a staff member can escort you.
  - Visitors **may** take fully vaccinated residents to the exterior of the building or courtyards while appropriate infection control and prevention practices are adhered to. Visitation with residents not fully vaccinated must be conducted in their room.
  - Visitors and residents **may not** go to other neighborhoods, wander the facility, or use indoor common areas off the resident’s neighborhood during visitation.
  - Based on community positivity rates, visitors **may** stop by the Gift Shop or Grab and Go areas to purchase items on the way in or out of the facility.
  - Scheduled outdoor only visitation will only be available when indoor visitation is not allowed. Please see instructions for outdoor visitation on our website.

- At the end of your visit, promptly return to the reception desk to:
  - check out on the kiosk
  - Dispose of visitation sticker
  - Fully vaccinated residents may leave the facility for a family or community outing and are not subject to quarantine on return unless there is a known exposure or they become symptomatic.
    - Resident must be signed out for a leave of absence at the nurse’s station and get instructions for care from the nurse.
    - Resident and family must comply with the core principles of COVID-19 infection prevention while on leave of absence.
  - Visitors must notify the facility if they develop symptoms consistent with COVID-19 within 14 days after visiting.

**Things to remember during your visit:**

- Visitation is limited to **two visitors per visit** while visiting indoors.
- Visits should be conducted in the resident’s room or outdoors.
- All visitors and residents will be required to wear facemasks throughout the visit. Facemasks must be worn covering your nose and mouth.
- No food or drink during the visit as mask must remain covering nose and mouth.
- Maintain social distance of 6 feet or more.
- If the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand hygiene before and after.
- If both the resident and the visitors are fully vaccinated, while alone in the resident’s room, they can choose to have close contact and remove masks. Visitors should still wear a face mask and social distance at all times in the facility when in public areas or around healthcare personnel and other residents or visitors that are not a part of their group.
- Visitors must use hand sanitizer at the beginning of the visit and upon entering and exiting patient/resident rooms.
- Failure to comply with visitation guidelines could result in being ineligible to schedule future visits.